

Two FREE Workshops for Caregivers



How to Talk to Someone with Memory Loss 12 Do's and Don'ts for Better Conversations

Practical pointers, simple techniques, and basic validation principles aimed at helping family members, friends, and clergy communicate better and develop more trusting relationships with elders who have dementia.

Wednesday, November 3, 2010
2:00 - 4:00 p.m.

Performing Arts Center, Oxford Commons
Givens Estates
2360 Sweeten Creek Road, Asheville, NC 28803

Limited Parking - Shuttle Provided - Please pre-register: 828-771-2630 or jkarriker@givensestates.org

Validation ~ The Power of Empathetic Listening on Persons with Cognitive Impairment

A more complete introduction to the 11 Principles of Validation, the Four Phases of Resolution, the range of verbal and non-verbal techniques, and some video and role-played common scenarios to illustrate validation at work.

Friday, November 5, 2010
8:30 a.m. - 12:00 noon
Dining Room

Heritage Hills Retirement Center
2500 Heritage Circle, Hendersonville, NC 28791

Shuttle Provided - Limited Seating - Please pre-register: 828-251-6622 or christina@landofsky.org Adult Care Home CEUs available (this site only)

Presented by Stephen K. Klotz

Validation Director and Certified Validation Teacher
with Country Meadows Retirement Communities in Hershey, PA

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